

Group B Water Systems

Fall 2020

Help us reach you during COVID-19

Tacoma-Pierce County Health Department's response to the pandemic has given our team new challenges to overcome. Most of our staff now work from home without the usual tools we use to send mass mailings to you.

We only have email addresses for 70% of Group B systems. We'd like as many managers as possible to send us your updated email addresses.

Update your information.

Email ehdrinkingwater@tpchd.org and include:

- Your current email.
- Your water system name or state ID.
- Whether you want to go completely paperless.

Choose paperless to receive emails with:

- Reminders for when water testing is due.
- Changes to drinking water fees.
- Newsletters like this one.
- Water quality issues or concerns from water system users.

We'll still send mail the old-fashioned way for now, but please let us know if you want to go paperless!



Water sampling still going strong.

Need a bacteria or a nitrate sample taken?
Contact us. Apply for a Water Sample Request online at:

tpchd.org/healthy-homes/drinking-water/online-resources

How our Drinking Water team helped with COVID-19 response.



Five of our six person team were activated to assist in the response at one time or another. Currently, TPCHD's hiring surges have allowed our team to return to their normal duties for the first time since March.

Here are some of the roles taken on by our team:

- **Chris Gutierrez** took on several roles—answering phone calls from the public and assisted our Case and Contacts team with data entry.
- **Chrissy Cooley** and **Kelly Racke** served in leadership roles to help coordinate and organize staff and volunteers.
- **Cindy Callahan** used her nursing background to help answer phone calls from the public.
- **Josh Hird** helped communicate with clinics and testing laboratories as well as transport specimens from mass testing events.
- While not activated, **Michelle Harris** kept the program going with minimal disruptions.

Learn more.

Stay updated and find more about the Health Department's COVID-19 response at tpchd.org/coronavirus.

Access our services online.

Our building is closed to the public, but our staff are still working hard to serve your needs. You can access many of our services online at tpchd.org or by phone.

Submit water supply reviews for real estate transactions, water system improvements, new well construction, and on-site septic applications online.

Four easy steps.

1. **Create an account.**
2. **Create your application.**
Enter information directly into ECO.
3. **Submit the application.**
Print or save the application summary for your records.
4. **Make a payment.**

Other Health Department services available online:

- Order a birth or death certificate.
- Get help finding asbuilt records (or record drawings).
- Connect patients with health care opportunities.
- Provide education and certificates for food handlers.

Questions or need help?

Contact us at ehdrinkingwater@tpchd.org.

Drinking Water Staff

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